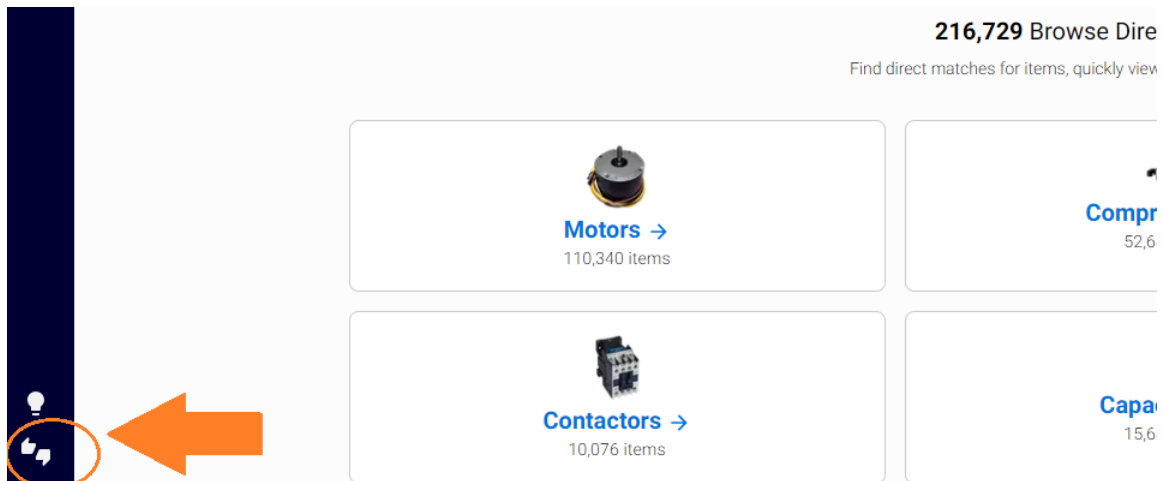


How to provide Product Feedback

In this SOP, we'll walk through how to report and submit general feedback in HVAC XREF.

1

When you are on any HVAC XREF page, if you have general feedback to share, click this Thumbs Up/Down icon in the bottom left side of the screen.



Tip! If your login is already assigned to a Business Unit and Branch location, you will skip right to Name Information. Otherwise, you will need to enter BU and BR information first.

2

Type in your name and email. (If you press ENTER, then next question will pop up, otherwise you can push the OK button.)

1 → What is your First Name? *

Type your answer here...

OK ✓

press Enter ↵

3

Select what kind of feedback you would like to share.

4 → What are you looking to share with our tea

☐ A General feedback

☐ B Issue with the website

☒ C Suggestion for site-improvement

☐ D Issue with product information

☐ E Other feedback

OK ✓

4

Please type your suggestion/feedback in the field. Please be as specific as possible.

5 → Great - what is your Suggestion for site-improvement? *

It would be helpful for me if TXV valves were added to this tool. Thank you for your consideration.

Shift ⌥ + Enter ↵ to make a line break

Submit

press Ctrl + Enter ↵

5

Click "Submit"

5 → Great - what is your Suggestion for site-impr

It would be helpful for me if TXV va
this tool. Thank you for your consic

Shift ⌥ + Enter ↵ to make a line break

Submit

press Ctrl + Enter ↵

THANK YOU!

As our experts on the front lines, your feedback is important. General feedback can help us plan next steps and prioritize future tasks; all ideas are welcome.

Thank you for sharing your knowledge to make everyone better!