

## Browse HVAC XREF for a motor using specifications

In this SOP, we'll walk through how to browse the HVAC XREF catalog to find a part using specification filters.

Navigate to <a href="https://www.hvacxref.com/">https://www.hvacxref.com/</a>

Don't forget, you need to be at a store or logged in to a Watsco VPN to have access to the software.

On your first visit, you will need to let us know your business unit and branch information. You will not need to enter this information each time you use the tool. Click in this box or start typing the name of your business unit to access the drop-down menu.

Select Business Unit

Select Branch

Start

Business Unit

Continue





2 In this sample, we will select "East Coast Metals" - once you have made a selection, the screen will update automatically.

1 Select your business unit

All

Baker Distributing

East Coast Metals

Gemaire

Carrier Enterprise

Peirce-Phelps

Homans

TEC

Click in this box and start typing the name of your location or branch number to filter through the drop-down options.

Select Business Unit

Select Branch

Start

Branch

Branch

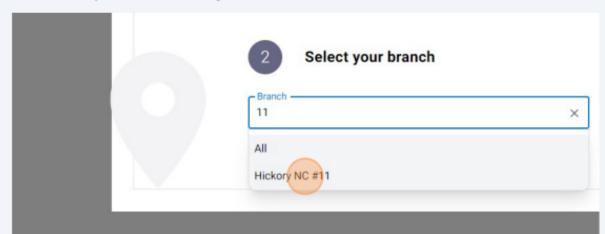
Branch

Continue

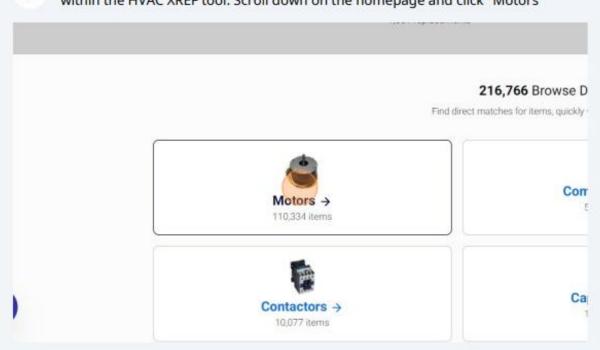




In this example, we are in the Hickory NC branch, so we will type 11 and select Hickory from the drop-down options. Once you have made a selection, the screen will update automatically.



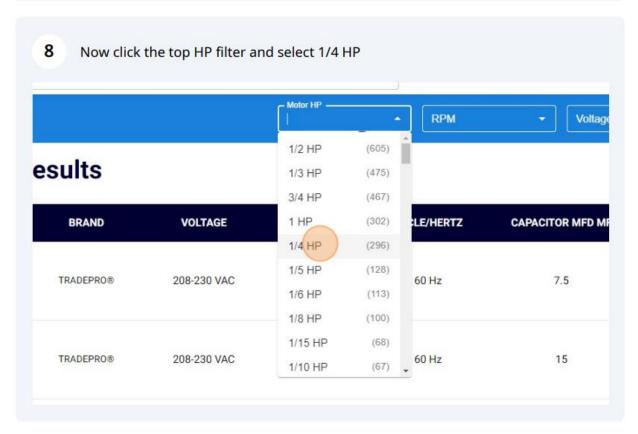
- Your customer has come in today looking for a motor. It needs to be 1/4 HP, 1075 RPM, 208-230V, 1.4 amps with a Counter-clockwise rotation.
- Since you don't have a part number, you will want to use the BROWSE feature within the HVAC XREF tool. Scroll down on the homepage and click "Motors"





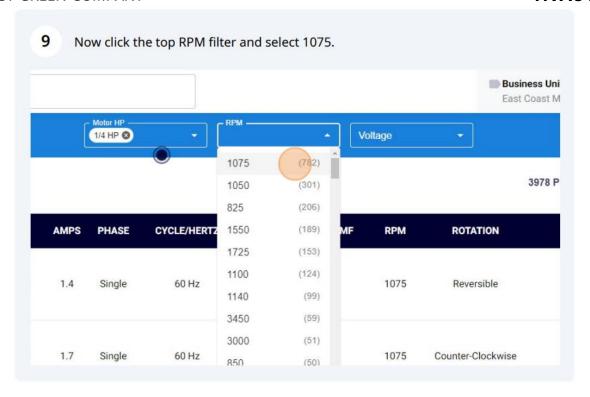


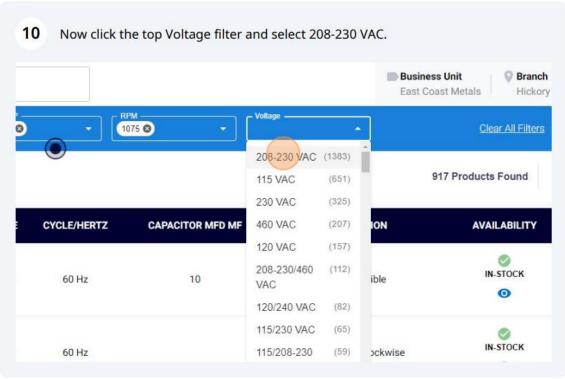
To ensure you get the MOST results, you will want to make sure your In-Stock 7 button is toggled off. You can turn it back on later if needed but this will give you a bigger pool of products to choose from. Business Unit Branch Hickory NC #11 East Coast Metals **RPM** Voltage Clear All Filters 38 Products Found In Stock E/HERTZ CAPACITOR MFD MF **RPM** ROTATION AVAILABILITY IN-STOCK Counter-Clockwise 50 Hz 7.5 825 0 IN-STOCK 50 Hz 15 1075 Reversible









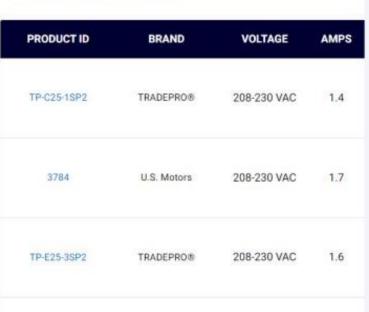


i Tip! As you're selecting each filter, your results are updating in real time.

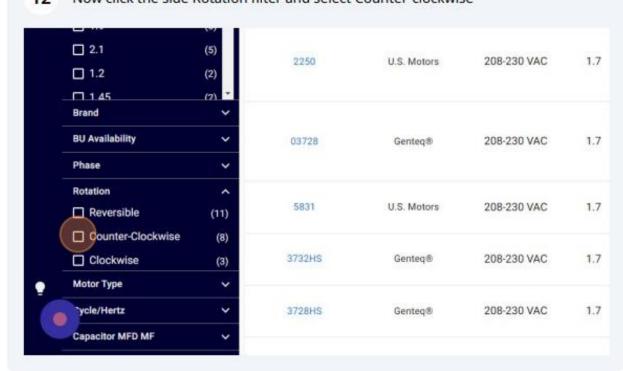








12 Now click the side Rotation filter and select Counter-clockwise





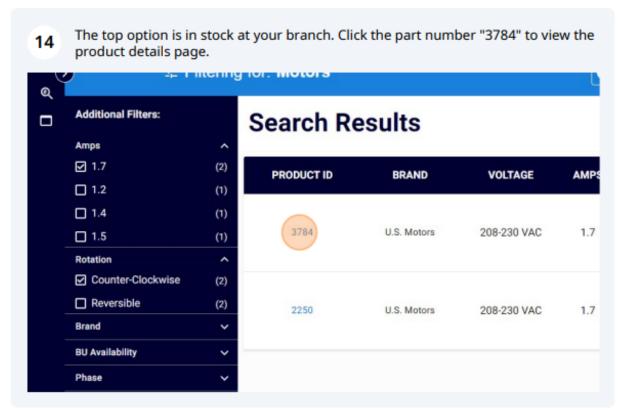
1075

Counter-Clockwise

From here, you can see you're left with quite a few products in total, but not many 13 that are in stock. If you put the In-stock button back on, this will reduce your number of options shown. Business Unit Branch Hickory NC #11 East Coast Metals 1075 🕲 208-230 VAC 3 Clear All Filters 8 Products Found In Stock ERTZ **RPM** ROTATION MOTOR HP **AVAILABILITY** IN-STOCK 1075 Counter-Clockwise 1/4 HP

1/4 HP

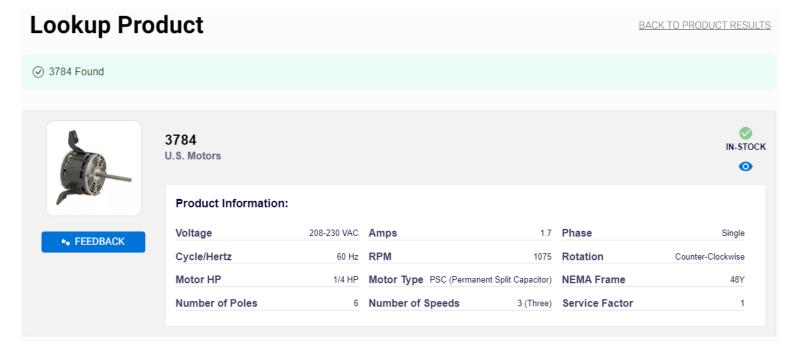
IN-STOCK AT OTHER BU







This is what we call the Product Details Page. Here is where you can see all the specifications of the product and go over with your customer to ensure it will meet the need for the application they're working with. When they confirm it does, you can sell it to them today because it's in stock at your branch.



## **CONGRATULATIONS!**

You successfully used the HVAC XREF tool to find a product that will work for your customer. The customer is happy that he didn't have to wait for a part to be shipped to him, and you saved him from potentially going to shop with one of our competitors. Additionally, his homeowner that ultimately needs this part can get their repair completed quicker.

Thank you for providing such an amazing customer experience!